Part B MCM: ISP/Care Plan Six Month Report

Measure Purpose & Logic Explained

This indicator measures the percentage of Part B funded HIV positive Non CareAccess Medical Case Management clients who have an Individualized Service Plan (ISP) in place.

Denominator: Baseline Population
A client is included in the Denominator **only** if they meet all of the following criteria within the 6-month evaluation window:

- **HIV-Positive Status:** This includes clients whose status is HIV-positive (not AIDS), or CDC-defined AIDS, or HIV-positive (AIDS status unknown). Clients who have HIV-negative or indeterminate or an Unknown status are excluded.
- **A RWHAP Part B MCM Client:** Received at least one service funded by Ryan White Part B under the Medical Case Management service category at your agency.
- **Non CareAccess Client:** Has **not** received an *MCM CareAccess Acuity Reassessment* subservice during the 6-month window (Count = 0).

Numerator: ISP Care Plan Completed
Among the clients who qualified for the Denominator, the Numerator counts those who:

- **Received an ISP/Care Plan:** Received at least one *MCM ISP/Care Plan* subservice during the same 6-month window (Count ≥ 1).

Calculated Output
- Performance Percentage= (Numerator/Denominator)*100

Performance Measure for ARCH Clients

Measure Purpose & Logic Explained

This indicator measures the percentage of new HIV positive ARCH clients who have an ARCH Intake/Initial Assessment and an Individualized Service Plan (ISP) in place during a six month period.

Denominator: Baseline Population
A client is included in the Denominator **only** if they meet all of the following criteria within the 6-month evaluation window:

- **A New ARCH Client who received ARCH Intake/Initial Assessment.**
- **HIV-Positive Status:** This includes clients whose status is HIV-positive (not AIDS), or CDC-defined AIDS, or HIV-positive (AIDS status unknown). Clients who have HIV-negative or indeterminate or an Unknown status are excluded.

Numerator: ISP Care Plan Completed
Among the clients who qualified for the Denominator, the Numerator counts those who:

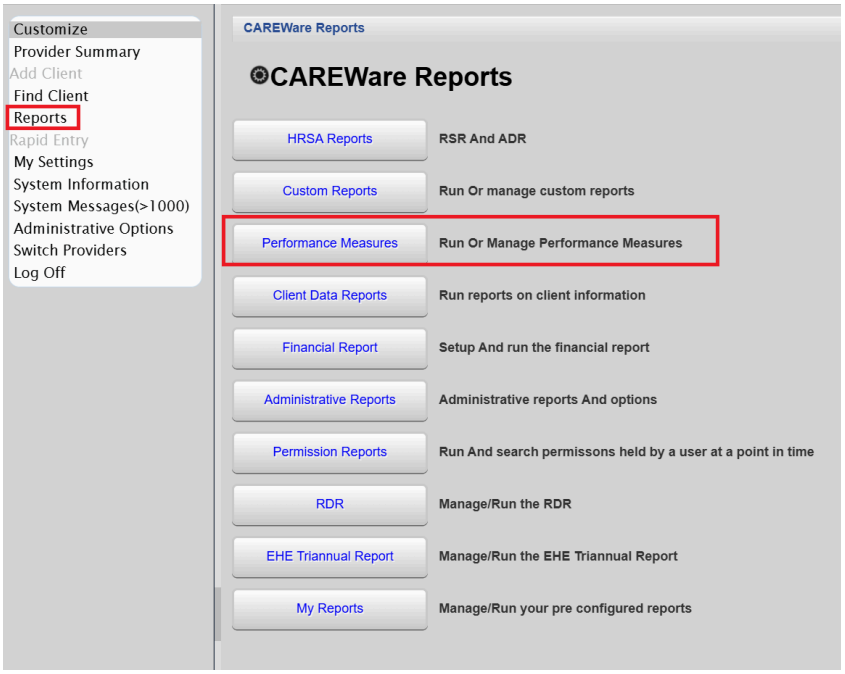
- **Received an ISP/Care Plan:** Received at least one *ARCH ISP/Care Plan* subservice during the same 6-month window (Count ≥ 1).

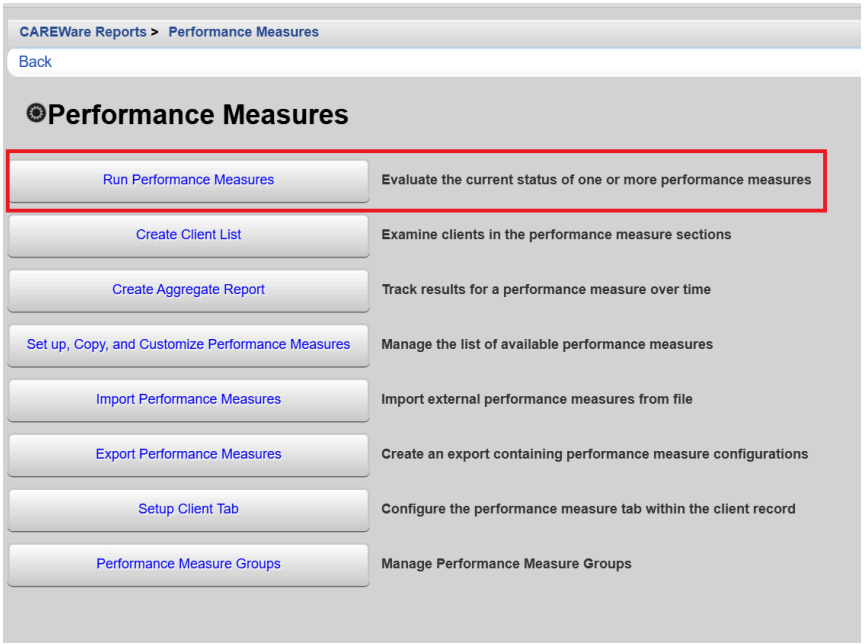
Calculated Output

- Performance Percentage= (Numerator/Denominator)*100

Step-by-Step: Running the Performance Measure

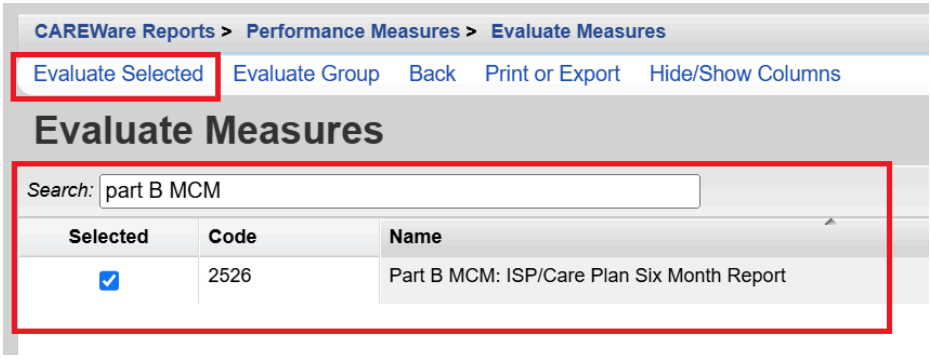
1. Log into your CAREWare agency domain.
2. From the main menu, navigate to **Reports** > **Performance Measures**. Then click on **Run Performance Measure**





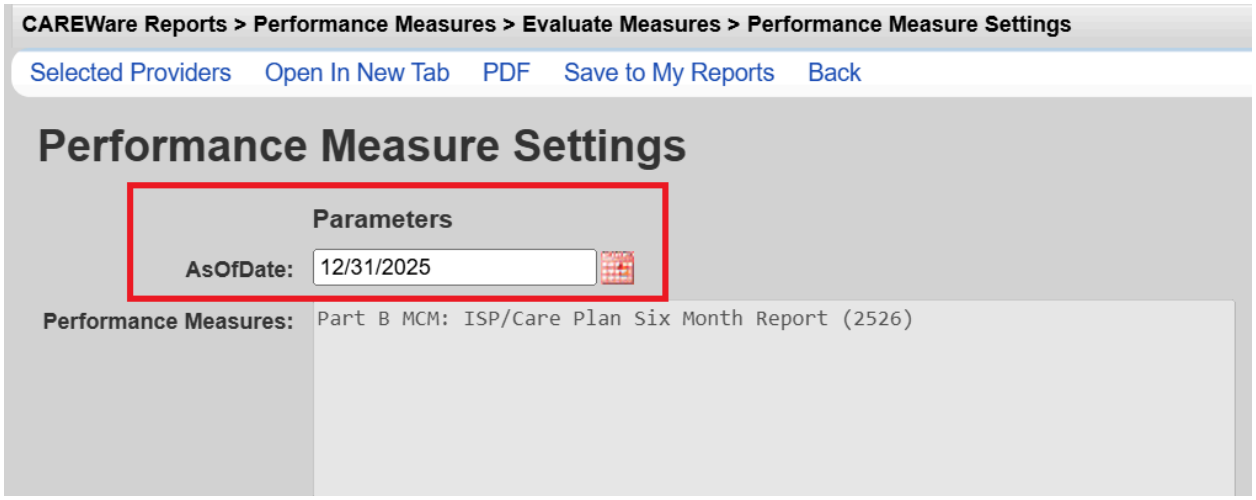
3. Type **Part B MCM: ISP/Care Plan Six Month Report** in the Search bar.
    - Please also note that the same instructions can be utilized to run the Performance Measure report called '**ARCH_ISP PM**' in CAREWare for your ARCH clients.

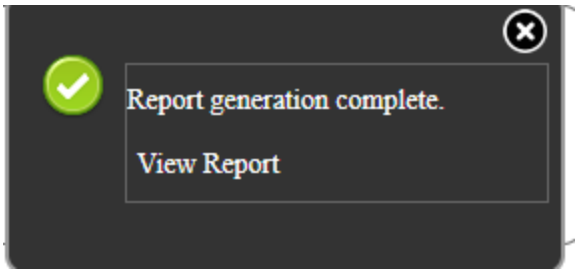
4. Click **Evaluate Selected** on the action bar.



5. In the run parameters dialog, set the review period:
    - **As of Date:** Enter the last day immediately following your 6-month period.
        - *Example (July 1, 2025 – December 31, 2025):* Enter 12/31/2025.

6. Click **Open in New Tab** or **PDF** and then click on **View Report** in the black pop up box.




Report generation complete.
View Report